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For: **SYSTEM AND METHOD FOR AUTOMATED CUSTOMER CALLING**

COMMISSIONER FOR PATENTS  
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**PRELIMINARY AMENDMENT**

Dear Sir:

This application is a continuation application of U.S. Patent Application Serial No. 09/656,026, filed on September 6, 2000. Please amend the above-referenced application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** begin on page 3 of this paper.

**Remarks** begin on page 7 of this paper.